

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)

Agenda – Wednesday, February 13, 2019

10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Social Services Program Specialist

1. Purpose of BH Monthly Calls:

The BHTA WebEx meeting format, offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dchfp.nv.gov

a. Introductions – DHCFP, SURS, DXC Technology, Rates Analysis and Development

2. Recent DHCFP Public Notices:

Link for upcoming DHCFP Public Hearings, Meetings, and Workshops:

<http://dchfp.nv.gov/Public/AdminSupport/PublicNotices/>

Public Hearings

01/29/2019 – Medicaid Services Manual (MSM 2500 – Case Management; MSM 1200 Prescribed Drugs)

Public Workshops

02/20/2019 – Rates and Supplemental Reimbursement (MSM 700)

3. DHCFP Behavioral Health Policy Updates:

• **MSM Chapter 100 – Medicaid Program**

Note changes/updates to CHOW; sanction of providers who falsify information on any enrollment application and those who voluntarily terminate under any investigation or review; provider disclosures; NPI number of servicing provider on claims; and electronic submissions of forms (enrollment, change request, claims and claim appeals, prior authorization requests)

• **MSM Chapter 400 – Mental Health and Alcohol/Substance Abuse Services**

Note changes/updates to Documentation (including Treatment Plan, Rehabilitation Plan, Progress Note, Discharge Plan, and Discharge Summary).

• **Please refer to MSM for research prior to inquiries; specific policy questions and clarifications assist Behavioral Health to address emergent issues for providers.**

4. DHCFP Surveillance Utilization Review (SUR) Updates:

Updates or reminders for Providers: Surveillance and Utilization Review (SUR) Unit.

• Report Provider Fraud/Abuse: <http://dchfp.nv.gov/Resources/PI/SURMain/>

• Provider Exclusions, Sanctions and Press Releases:

<http://dchfp.nv.gov/Providers/PI/PSExclusions/>

5. DXC Technology Updates:

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead.

Alyssa Kee, DXC Technology Field Representative, alyssa.s.kee@dxc.com

Review Nevada Medicaid Provider Portal following areas for BH Providers:

- Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>
- Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>
- Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

PROVIDER FEATURED LINK: NEVADA MMIS MODERNIZATION PROJECT

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>

Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

Link for Behavioral Health *Web Announcements*:

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

Jan 10, 2019, #1803 – Claims Denying In Error with Edit Code 0155

Jan 14, 2019, Volume 15, Issue 4 – Nevada Medicaid and Nevada Check Up News (Fourth Quarter 2018 Provider Newsletter)

Jan 23, 2019, #1819 – Medicaid Services Manual and Medicaid Operations Manual Chapters Updated

Jan 25, 2019, #1822 – DHCFP Continues Rate Reviews per Assembly Bill 108

Update from Rates Analysis and Development:

Kimberly Adams, MA II

Jodie Tonkin, MA III

http://dhcfp.nv.gov/Resources/Rates/AB_108_Reviews/

Nevada MMIS Modernization Project

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6. Behavioral Health Provider Questions

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov